STEPHEN F. AUSTIN STATE UNIVERSITY
SCHOOL OF SOCIAL WORK
BSW PROGRAM

Class Times and Location
Monday 10:00 am -12:00 pm, Room 304B
The University Center at The Woodlands

SWK 490
Practice Related Seminar
Spring 2019

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Office hours: Monday 12:15 PM – 2:15 PM
Wednesday/Thursday 12:00 PM – 4:00 PM
OR BY APPOINTMENT

Pre-requisite: All general education requirements, Social Work Major, senior level and in good standing.

I. COURSE DESCRIPTION

This course is designed to help the student identify with the purposes, values and ethics of the profession as demonstrated in practice settings, to foster the integration of empirical and practice-based knowledge and to promote the development of the student’s professional competence. Students engage in educationally directed practice activities in the agency setting (SWK 470 and 480) that focus on a generalist problem solving approach (engagement, data collection, assessment, intervention, evaluation, termination) with individuals, families, groups, communities and organizations. The seminar (SWK 490) serves as a vehicle to discuss practice content and field practice issues in depth and as a support group for the complex experience of becoming a professional social worker.

REQUIRED TEXT:

Text: Senior Field Practicum Manual. Revised 2017


II. CURRICULUM DESCRIPTION

Generalist practice serves client systems utilizing an ecological systems approach focusing on persons, families, groups, organizations, and communities. It is not confined by a narrow cadre of theories; rather it is versatile enough to allow problems and situations, as well as strengths, capacities, and resources, to determine the practice approach. Generalist practice employs a problem solving framework and a broad knowledge, value, and skill base which demands ethical practice and on-going self-assessment. Briefly, generalist social work practice:
• Is multi-level to include individuals, families, groups, organizations, and communities
• Is multi-theory, allowing for the free selection of theories as appropriate
• Utilizes a problem identification and solving focus that follows a problem-solving framework
• Utilizes multiple interventions at multiple levels, as appropriate
• Addresses the complexity of individual, family, group, organizational, and community system interactions

Requires an integration of awareness, competence, and professional response to issues of values, ethics, diversity, culture, social justice, and populations-at-risk. Generalist practice is a practice perspective that serves client systems utilizing an ecological systems approach focusing on persons, families, groups, organizations, and communities. It is not confined by a narrow cadre of theories; rather it is versatile enough to allow problems and situations, as well as strengths, capacities, and resources, to determine the practice approach. Generalist practice employs a problem solving framework and a broad knowledge, value, and skill base which demands ethical practice and on-going self-assessment. Briefly, generalist social work practice:

• Is multi-level to include individuals, families, groups, organizations, and communities
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• Requires an integration of awareness, competence, and professional response to issues of values, ethics, diversity, culture, social justice, and populations-at-risk

III. PROGRAM LEARNING OUTCOMES (PLO) (CSWE CORE COMPETENCIES)

1. Demonstrate Ethical and Professional Behavior
2. Engage Diversity and Difference in Practice
3. Advance Human Rights and Social, Economic, and Environmental Justice
4. Engage In Practice-informed Research and Research-informed Practice
5. Engage in Policy Practice
6. Engage with Individuals, Families, Groups, Organizations, and Communities
7. Assess Individuals, Families, Groups, Organizations, and Communities
8. Intervene with Individuals, Families, Groups, Organizations, and Communities

9. Evaluate Practice with Individuals, Families, Groups, Organizations, and Communities

IV. (Student Learning Outcomes: SLO) COURSE OBJECTIVES

In a seminar setting, students will:

1. Student will make ethical decisions by applying the standards of the NASW Code of Ethics, relevant laws and regulations, models for ethical decision-making, ethical conduct of research, and additional codes of ethics as appropriate to context. (Competency 1)

2. Student will use reflection and self-regulation to manage personal values and maintain professionalism in practice situations. (Competency 1)

3. Student will demonstrate professional demeanor in behavior; appearance; and oral, written, and electronic communication (Competency 1).

4. Student will use technology ethically and appropriately to facilitate practice outcomes. (Competency 1)

5. Student will use supervision and consultation to guide professional judgment and behavior. (Competency 1)

6. Student will apply and communicate understanding of the importance of diversity and difference in shaping life experiences in practice at the micro, mezzo, and macro levels. (Competency 2)

7. Student will present themselves as learners and engage clients and constituencies as experts of their own experiences (Competency 2).

8. Student will apply self-awareness and self-regulation to manage the influence of personal biases and values in working with diverse clients and constituencies. (Competency 2).

9. Student will apply their understanding of social, economic, and environmental justice to advocate for human rights at the individual and system levels. (Competency 3).

10. Student will engage in practices that advance social, economic, and environmental justice. (Competency 3).
11. Student will use practice experience and theory to inform scientific inquiry and research. *(Competency 4)*

12. Student will apply critical thinking to engage in analysis of quantitative and qualitative research methods and research findings. *(Competency 4)*

13. Student will use and translate research evidence to inform and improve practice, policy, and service delivery. *(Competency 4)*

14. Student will identify social policy at the local, state, and federal level that impacts well-being, service delivery, and access to social services. *(Competency 5)*

15. Student will assess how social welfare and economic policies impact the delivery of and access to social services. *(Competency 5)*

16. Student will apply critical thinking to analyze, formulate, and advocate for policies that advance human rights and social, economic, and environmental justice. *(Competency 5)*

17. Student will apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks to engage with clients and constituencies. *(Competency 6)*

18. Student will use empathy, reflection, and interpersonal skills to effectively engage diverse clients and constituencies. *(Competency 6)*

19. Student will collect and organize data, and apply critical thinking to interpret information from clients and constituencies. *(Competency 6)*

20. Student will apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in the analysis of assessment data from clients and constituencies. *(Competency 7)*

21. Student will develop mutually agreed-on intervention goals and objectives based on the critical assessment of strengths, needs, and challenges within clients and constituencies. *(Competency 7)*

22. Student will select appropriate intervention strategies based on the assessment, research knowledge, and values and preferences of clients and constituencies. *(Competency 7)*

23. Student will critically choose and implement interventions to achieve practice goals and enhance capacities of clients and constituencies. *(Competency 8)*

24. Student will apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in interventions with clients and constituencies. *(Competency 8)*

25. Student will use inter-professional collaboration as appropriate to achieve beneficial
practice outcomes. (Competency 8)

26. Student will negotiate, mediate, and advocate with and on behalf of diverse clients and constituencies. (Competency 8)

27. Student will facilitate effective transitions and endings that advance mutually agreed-on goals. (Competency 8)

28. Social workers understand that evaluation is an ongoing component of the dynamic and interactive process of social work practice select and use appropriate methods for evaluation of outcomes. (Competency 9)

29. Student will apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in the evaluation of outcomes. (Competency 9)

30. Student will critically analyze, monitor, and evaluate intervention and program processes and outcomes; and apply evaluation findings to improve practice effectiveness at the micro, mezzo, and macro levels. (Competency 9)

31. Student will apply evaluation findings to improve effectiveness at the micro, mezzo and micro levels. (Competency 9)

IV. INSTRUCTIONAL METHODS

Students spend 32 hours per week (500 clock hours), Tuesday through Friday, in the field agency during the 16-week semester (SWK 470 and 480). On Monday mornings, the students will attend SWK 490 class to assist with the synthesis and evaluation of their combined classroom learning with the practical context of social work in the field experience. This seminar class requires that the students assume a great deal of responsibility for his/her own learning.

V. COMPUTER REQUIREMENTS

This course will utilize Desire2Learn or D2L to support the delivery of course content (for help with Desire2Learn go to http://www.sfasu.edu/sfaonline/). Students will also use a word processor and web browser. They must have access to a computer that meets the university’s minimum computer system requirements (for specific details go to http://sfaonline.sfasu.edu/gettingstarted.html). Computers are available to you through a number of labs across campus (see www.sfasu.edu or the instructor for details).
VI. COURSE SCHEDULE
Please be advised that the reading schedule and class lectures may vary as some topics take longer to cover than others.

WEEK 1 (1/28):
- Review and discuss goals/objectives of Field
- Discuss Generalist Social Work Practice and review history of Social Work
- Discuss the history of social practice within the agency setting
- Discuss Agency Policy and Procedures
- Discuss Student Learning Plan

Assigned Readings: Field Manual

WEEK 2 (2/4):
- Discuss students' weekly challenges and successes in Field and application of critical thinking skills, cognitive and affective reactions in practice.
- Review Seminar Assignments/Performance Evaluations
- Discuss student initial transition to Field
- Discuss use of supervision and communication skills and styles
- Discuss values and ethics of the profession as it relates to field
- Engage students in exercise to explore students' first impression of Field

Assigned Readings: Field Manual

WEEK 3 (2/11):
- Discuss students' weekly challenges and successes in Field and application of critical thinking skills
- Review and discuss NASW Code of Ethics and social work as a profession and implications to Field Agency.
- Discuss the impact of social policies on organizational, local State, national and international issues
- EPAS Standards, Core Competencies and Component behaviors

Policy Assignment Due__________________________

Assigned Readings: Field Manual
- Code of Ethics
- CSWE EPAS

WEEK 4 (2/18):
- Discuss students' weekly challenges and successes in Field and application of critical thinking skills.
- Discuss student’s personal values as it relates to diversity issues and at risk populations with diverse backgrounds
- Managing Dilemmas

WEEK 5 (2/25):
- Explore how to manage dilemmas that may occur in field settings related to: age, class, color, culture, disability, ethnicity, family structure, gender,
marital status, national origin, race, religion, and sexual orientation. Discuss theoretical frameworks used to understand the relationship between human behavior and social environments

**Human Behavior Assignment Due**

**WEEK 6 (3/4):** Discuss student's weekly challenges and successes in Field and application of critical thinking skills. Exploration and discussion of Problem Solving Framework and application to systems of all sizes.

**WEEK 7 (3/11):** Exploration and discussion of differential practice and communication skills and application to systems of all sizes

**WEEK 8 (3/18):** **SPRING BREAK**

**WEEK 9 (3/25):** Discuss student's weekly challenges and successes in Field and application of critical thinking skills. Discuss empirically based research knowledge and its’ impact on interventions, policy and overall practice in social service agencies

**WEEK 10 (4/1):** Discuss professional organizations and affiliations Discuss career and professional development

**Research Assignment Due**

**WEEK 11 (4/8):** Discuss student’s weekly challenges and successes in Field and application of critical thinking skills. Analyze the impact of social policies on client systems, workers and agencies

**WEEK 12 (4/15):** Discuss oppression, discrimination and economic justice issues relevant to the agency Discuss distributive justice as it relates to human and civil rights and the global interconnection of oppression. Discuss current events and their implications to local, state and national level job market preparation.

**Generalist Practice Assignment Due**

**WEEK 13 (4/22):** Vocabulary Test

**WEEK 14 (4/29):** Discuss implications of terminating from Field settings and student’s future plans

**Oral Case Presentations**

Students present cases originating from Generalist Practice Assignments
WEEK 15 (5/6): Course Conclusion

Oral Case Presentations
Students present cases originating from Generalist Practice Assignments

VII. COURSE REQUIREMENTS

Students are required to attend all class sessions. Students will be expected to turn in all assignments on time. Assignments are due at the beginning of the class. Students are expected to be prepared to discuss relevant field issues that have occurred in their field settings and to answer questions related to the integration process.

A. Class Attendance and Participation: It is essential for students to read assigned material before coming to class, to attend class regularly, and to participate in class discussion. Students are responsible for all material covered in class and assigned in the syllabus, whether or not they have attended class.

Cell Phones/Pagers/Electronic Devices: Such devices are disruptive to the classroom environment and students are expected to refrain from using them during class. All such devices are to be placed on silent mode or turned off during class. Repeated interruptions may result in a deduction of points from the final average. No such devices are to be within view during exams.

B. Readings: Each week contains required readings from the text. They can also be found in the journals referenced. You can copy the articles for home study, exam preparation or research. You will be responsible for all readings at test time whether or not they have been reviewed in class. Other readings may also be utilized to facilitate coverage of the many issues to be discussed in this course.

C. Exams: Exams will be given during the semester. All material provided on the topics, including all assigned readings, discussions, lectures, discussion questions/responses. The exams will consist of a combination of matching, multiple choice, true/false, and essay questions.

The student is expected to take all exams at the scheduled time. Permission to miss any exam will be based on the policy for excused absences as stated in the SFASU General Bulletin (available online at www.sfasu.edu/bulletin). Missing an exam without either prior permission or an excused absence will result in a grade of "0" on that exam. The instructor will schedule make-up exams.

D. Quizzes: The quizzes will either test for general comprehension of the course material (assigned readings and/or previous lecture topics), be based on active participation in a classroom activity, or attendance. The quizzes will be unannounced and may occur at anytime during the class period.
Missing a quiz due to an unexcused absence will result in a grade of “0” on that quiz. Make-up quizzes will be given for an excused absence as defined by the SFASU General Bulletin and will be scheduled by the instructor.

E. **Assignments:** The student is responsible for completing assignments in accordance with the specific guidelines identified in the assignment description (in the syllabus). Assignments A & B are to be typewritten (by typewriter or word processor) in 12 pt. font with double spacing and standard margins. All assignments are to be in APA format per the *Publication Manual of the American Psychological Association* (6th ed.). Failure to meet these guidelines will result in loss of points.

F. **Social Media Policy:** Student will follow policy related to social media as outlined in the Student Handbook

**GRADING:**

Student assignments to be completed for the Practicum-Related Seminar are contained in the [Field Instruction Manual](#). The instructor will be glad to explain any assignment or part of assignment to a student. However, it is a good idea for students to read the assignments well in advance of the due date to determine if clarification of an assignment is necessary.

Grades from the Seminar assignments will be combined with Field Instruction evaluation grades and class attendance points to produce a common grade for SWK 470, SWK 480, and SWK 490. Class grades will be determined in the following way.

**Field Assignments**

- **Social Policy Assignment** 100 points
- **Research Assignment** 100 points
- **Human Behavior Assignment** 50 points
- **Generalist Practice Paper** 150 points
- **Case Presentation** 50 points
- **Vocabulary Test** 50 points

- **Seminar Attendance/Participation** 150 points

**Field Instruction Evaluations**

- **First Evaluation** 100 points
- **Second Evaluation** 200 points
- **Third Evaluation** 300 points

**MAXIMUM POINTS** 1250 points
GRADING SCALE:

A=1250-1100  
B=1099-975  
C=974-850  
D=849-738  
F=737 or less

The same letter grade based on accumulated points will be assigned to SWK 470, SWK 470, 480 and SWK 490.

COMPLETION OF ALL FIELD HOURS IS REQUIRED FOR THIS CLASS. FAILURE TO COMPLETE ALL FIELD HOURS IN CURRENT SEMESTER WILL REQUIRE REPEAT OF COURSE.

VIII. ACADEMIC INTEGRITY

Honesty and representing one’s knowledge and abilities appropriately are important ethical principles of the social work profession. All incidents will result in a grade of “0”. Given the limited number of graded assignments in this course, a “0” could have serious consequences for the student’s academic standing.

Academic integrity is a responsibility of all university faculty and students. Faculty members promote academic integrity in multiple ways including instruction on the components of academic honesty, as well as abiding by university policy on penalties for cheating and plagiarism.

Definition of Academic Dishonesty

Academic dishonesty includes both cheating and plagiarism. Cheating includes but is not limited to (1) using or attempting to use unauthorized materials to aid in achieving a better grade on a component of a class; (2) the falsification or invention of any information, including citations, on an assigned exercise; and/or (3) helping or attempting to help another in an act of cheating or plagiarism. Plagiarism is presenting the words or ideas of another person as if they were your own. Examples of plagiarism are (1) submitting an assignment as if it were one's own work when, in fact, it is at least partly the work of another; (2) submitting a work that has been purchased or otherwise obtained from an Internet source or another source; and (3) incorporating the words or ideas of an author into one's paper without giving the author due credit.

Please read the Student Academic Dishonesty policy (SFA Policy 4.1) on http://www.sfasu.edu/policies/student_academic_dishonesty.pdf

Please also read the Academic Integrity Policy on the SFA Graduate School’s website at http://www.sfasu.edu/graduate/
Acceptable Student Behavior

The MSW Student Handbook and Academic and MSW Professional Integrity Code outline acceptable student behavior. Classroom behavior should not interfere with the instructor’s ability to conduct the class or the ability of other students to learn from the instructional program (see the Student Conduct of Conduct (SFA Policy 10.4). Unacceptable or disruptive behavior will not be tolerated. Students who disrupt the learning environment may be asked to leave class and may be subject to judicial, academic or other penalties. This prohibition applies to all instructional forums, including electronic, classroom, labs, discussion groups, visits to agencies, field trips, etc. The instructor shall have full discretion over what behavior is appropriate or inappropriate in the classroom. Students who do not attend class regularly or who perform poorly on class projects/exams may be referred to the Early Alert Program. This program provides students with recommendations for resources or other assistance that is available to help SFA students succeed. Please see the following link for the complete policy:
http://www.sfasu.edu/policies/student-code-of-conduct_10.4.pdf

IX. STUDENTS WITH DISABILITIES

To obtain disability related accommodations, alternate formats and/or auxiliary aids, students with disabilities must contact the Office of Disability Services (ODS), Human Services Building, and Room 325, 468-1004 (TDD) as early as possible in the semester. Once verified, ODS will notify the course instructor and outline the accommodation and/or auxiliary aids to be provided. Failure to request services in a timely manner may delay your accommodations. For additional information, read Academic Accommodation for Students with Disabilities (SFA Policy 6.1)
http://www.sfasu.edu/policies/academic-accomodation-for-students-with-disabilities.pdf
ASSIGNMENT I: POLICY

INSTRUCTIONS: Prepare a typed, written response to the questions. Information from previous social work courses will be helpful in preparing your responses. Please answer all questions completely and in a professional manner.

1. Social Work/Welfare History

   A. Identify three major historical events that have had a major impact on the services delivered by your agency. (At least one of these events must be prior to 1950.) Explain why each event is significant.

   B. What has been the historical function of social work/social workers in the delivery of these types of services? What has been the historical function of social workers within your agency?

2. Structure of Services and Institutions

   A. Under what auspices does your agency deliver services? What body/bodies determine the mission and policy of the organization? What is/are the primary sources of funds for the agency?

   B. What is the governing structure of your agency? How does your work unit fit within this structure?
C. What types of services does your agency deliver? What limitations does the agency place on the kinds of clients or the types of services available to them? What is the general philosophy employed by the agency in delivering services?

D. What types of services should the agency provide that is not currently providing? Why aren't these services being provided?

E. What is the relationship between your agency and other agencies that deliver similar services?

3. Policy Analysis

A. Identify three theoretical models used in the policy selection process. Use two of these models to explain how specific policies in your agency were adopted or changed. Include in the discussion the identification and impact of economic, organizational and political pressures that influenced the adoption or change.

B. Explain the process by which a new policy may be made or an old policy modified within your agency.

C. Identify any international, federal or state laws that affect your agency. What are the external regulatory agencies with whom your agency is involved? How do these laws and regulations affect service delivery?

4. Effects of Policy on Client Populations from diverse backgrounds.

A. Identify the characteristics of the client population served by your agency. (Minority, gender, religious, sexual preference, etc.)

B. What groups are over represented in this population? Give at least two explanations for this over-representation.

C. In what ways does agency policy either facilitate service delivery or create a significant barrier for these groups? What changes in agency policy are needed?

5. How Social Workers Influence Social Policy

A. What is a social worker's responsibility in the development and/or changing of social policy? Explain your answer.

B. What methods, strategies or interventions are commonly used by social workers to influence social policy?
C. What is the function of organizations such as NASW or NASW/TEXAS in influencing social welfare policy? What have they done in recent years?

D. Do any agency policies create a conflict or potential conflict with state or NASW Code of Ethics?

6. Generalist Application of Social Policy

A. Discuss the function of policy analysis at its’ various levels (federal, state, and agency, within Generalist Social Work practice. Give at least 4 examples.

B. Compare and contrast your personal value system with the underlying values that are found in the analysis of your selected policy
ASSIGNMENT II: HUMAN BEHAVIOR

Instructions: Prepare a typed, written response to the questions. Information from previous social work courses will be helpful in preparing your responses. Please answer all questions completely and in a professional manner.

1. Human Development
   (Clearly identify the theories you use in your answers)

   A. Identify the primary age groups of the clients you serve in your agency. Using human development theory, explain the important issues with which clients must cope across the life span.

   B. What are the dominant family characteristics of the client groups served by your agency? How might these characteristics affect the delivery of services?

   C. What issues related to human biology need to be considered in evaluating the problems presented by your clients? How do these issues influence your interventions?

   D. What are the primary psychological/sociological cultural and spiritual characteristics of clients served by your agency? (Either functional or dysfunctional). Do these characteristics affect services?

2. Human Diversity

   A. What are the disadvantaged/oppressed groups are served by your agency?
(i.e. gender, race, ethnic, religious, or sexual preference groups). Give an approximate breakdown of the groups by percentages.

B. What disadvantaged/oppressed groups are overrepresented or underrepresented in the clients served by your agency? Explain why.

C. Identify knowledge or skills related to human diversity that could be helpful in working with these disadvantaged/oppressed groups. How have you employed this knowledge in your internship?

D. How could your agency be more sensitive to the needs of oppressed/disadvantaged groups?

3. **Systems Theory**
Illustrate your answer with an actual client with which you have worked. **Omit information that would identify the client!!!!**

A. Briefly define the presenting problem in terms of the person-in-environment context.

B. Describe the:
   1. Client system (be sure and include family system)
   2. Target system

C. Explain how the knowledge of human behavior/human diversity was used to develop and action system to target the presenting problems.
ASSIGNMENT III: RESEARCH

This assignment is due at the assigned date of the semester. It is worth 100 points. Each student is to do her/his own work in a manner consistent with the University policy on plagiarism.

Instructions: Prepare a typed, written response to the questions. Information from previous social work and social research courses will be helpful in preparing your responses. Please answer all questions completely and in a professional manner.

1. Social Research Methods

A. Identify three social research methods that are in use at your agency. (Talk to people in your agency about how data is collected, how programs are evaluated, what kinds of surveys are used to determine needs of client systems, how annual reports are designed, etc.). Explain how these methodologies are used and why they are useful.

B. Locate two empirical research studies from social work sources addressing the types of services delivered by your agency. (i.e. mental health, health care, protective services, etc.) Give bibliographic references for these studies. Briefly summarize the findings of these studies. Explain the relevancy of these studies for social work practice in your agency.

C. What are the major instruments or systems used to collect data on client systems? On workers? On program activities? What kinds of data are collected?

D. How are research and data analysis methods integrated into ongoing
social work practice within your agency?

2. **Analysis of Data**
   A. Use the studies from 1B above. Identify the statistical procedures used to analyze the data in these studies. Explain why these procedures were or were not appropriate.
   B. What kinds of reports does the agency generate from the data collected in 1C? What statistical procedures are used for analyzing data in these reports?

3. **Computer Usage**
   A. Briefly describe the ways in which computers are used to help social workers perform tasks in your agency. What are limitations of your agency's computer system(s)?
   B. What kinds of problems do computers create for social workers and clients? In what ways could computers be used to enhance services?

4. **Practical Applications of Research**
   A. Define the scientific method.
   B. Identify a major issue/question that is raised in your agency about clients, services, resources or effectiveness. Is data available to provide at least partial answers to this question? Develop a research question related to the issue.
   C. Design a research study to answer the question identified in B. It should answer the following questions.
      1. Given your research question, what research design would you use for this study and why?
      2. How would you implement your study at your agency?
      3. How would you address issues of diversity and at-risk populations in your study?
      4. What form of statistical analysis would you use to evaluate the data of this study?
      5. How might this study impact your client systems and your agency if implemented?

5. **Generalist Application of Research**
   A. Discuss the purpose of research within Generalist Social Work practice. Give two examples. Explain the significance of practice-informed research and
researched informed practice.

6. **Research Ethics**

   A. Review the NASW position on research as stated in the NASW Code of Ethics. In what way is your agency's collection/use of collected information either consistent or inconsistent with this code. (Section 5.02 in the Code).

   B. Review the NASW Code of Ethics, Sections 4 and 5 related to Ethical Responsibilities as Professionals and Ethical Responsibilities to the Profession. How is research knowledge critical to the social worker in complying with these sections of the Code?
ASSIGNMENT IV: GENERALIST PRACTICE PAPER
NINE CORE COMPETENCIES 41 PRACTICE BEHAVIORS

This assignment requires you to demonstrate your knowledge of generalist social work practice, the Nine Core Competencies and Component behaviors. In order to answer the following questions, you are to draw upon your experiences in working with individuals, families, groups, organizations and communities in your agency. You should stick with a single situation and use illustrations from the situation to answer the questions. Typically, the case or situation will be one which you have had a great deal of involvement. Please do not give information which would allow others to identify involved persons.

Instructions: Prepare a typed response to the questions. Refer to information from your social work practice courses. Information from any text may also be helpful. Answer all questions completely and in a professional manner. This assignment is worth 150 points and is due the at the assigned date. Each student is to do his/her own work in a manner consistent with the university policy on plagiarism.

1. Problem Identification/Engagement

A. Define a problem situation within your field setting. Explain why the situation is problematic. What theory or theories can you identify that attribute to your understanding and perception of the problem? Explain the practice skills used to identify the problem situation (questioning, listening, observing, relationship building, responding and clarification).

B. In your description and explanation of the problem, identify all systems, i.e., individuals, groups, family, organizations and communities, that
affect the problem situation and discuss what part each system played in your identification of the problem

2. **Data Collection**

   A. How did you collect the data used in your identification of the problem? Explain the primary and secondary sources of data collection and identify all systems, i.e., individuals, groups, families, organizations and communities, involved in your collection of data.

   B. Explain how the information gathered supported your perception of the problem/situation.

3. **Assessment**

   A. Formulate an assessment statement for the problem which you identified. Analyze the client system in terms of the capacity to cope with the presenting problem and your ability to engage diversity and difference in assessment process. Identify strengths and weaknesses and barriers.

   Identify the potential targets for change and changes that may need to be made in the various systems that impact the problem situation.

   B. Identify the appropriate resources available for addressing the targets of change and method for developing unavailable resources. Develop a statement or list of problems by priority. Discuss to what extent change is likely to occur in this situation given the capacity of the client system and information you have collected thus far. Develop a contracted plan for problem resolution for this client system inclusive of dates problems were identified, problems/needs identified, goals, tasks, contract terms and anticipated dates of accomplishment.

   A. Identify any policy or policies that may need to be address to ensure the social and economic well-being of your client system.

4. **Intervention**

   A. Identify the intervention methods used in this problem situation, and what systems were involved in the process. Explain how these interventions are consistent with the problem assessment. Explain how you utilized research to select the appropriate intervention for your client system.

   Identify what social work functions you used in this situation (i.e., advocate, broker, educator, mediator, etc.)
B. What was the outcome of your intervention? Was this outcome different than you expected? Why or why not?

5. **Evaluation**

A. Explain methods used to evaluate the success of the intervention. To What extent were the goals accomplished? Are changes clearly attributable to the intervention methods used? Explain.

B. What does the system need to sustain these gains; or what does the system need that is still lacking? Was the system fully involved in the evaluation process? How can the system promote sustainable changes in service delivery and practice to improve the quality of services provided? Explain.

6. **Termination**

A. Explain how you arrived at the decision to terminate your involvement in this problem situation? Identify the type of termination. Explain the type of termination that was followed.

B. Identify the efforts that were made to ensure that the changes affected were stabilized. Was the outcome different than was expected and why?


A. From this problem situation you are to identify two social work values and ethical principles that are relevant to generalist social work practice within your agency. Illustrate how you acted upon these values and conducted yourself in an ethical manner as it related to the situation noted.

B. Identify any ethical dilemmas that arose in your work within your agency, and explain how you resolved them. Identify and address any issues or needs for at-risk populations, related to social and economic justice. Explain how this information relates to distributive justice and the global interconnections of oppression. At-risk populations may be distinguished on issues related to age, religion, ethnicity, class and social and cultural background.

8. **Identification with the Profession**

A. Discuss you opportunities to identify with the profession of social work and utilization of supervision and consultation in your agency.
ASSIGNMENT V: CASE PRESENTATION
(PRESENTATION FORMAT)

INSTRUCTIONS: The presentation will require you to demonstrate your knowledge of generalist social work practice. The presentation should be based on the Generalist Practice paper. You will be required to illustrate the steps of the problem-solving process beginning with engagement and problem assessment through resolution. This is an extensive process requiring the utilization of your knowledge in the following areas: Engagement, Assessment, Planning, Intervention, Evaluation, and Termination. The presentation will be worth 50 points and will be graded on content and process. The following areas must be addressed in this assignment. Please do not give information which would allow others to identify persons in this situation.

A. Engagement
1. Problems
2. Feelings
3. Goals

B. Data Collection
1. Data collected
2. Need identification
3. Problem formulation

C. Assessment
1. Goal identification (long and short term)
2. Type of contract
3. Target systems
4. Client conference
D. Intervention
   1. Intervention strategies
   2. Type and use of resources (formal and informal)
   3. Social Work functions

E. Evaluation
   1. Methods of evaluating case
   2. Extent of goal attainment
   3. Documentation requirements

F. Termination
   1. Type of termination
   2. Dealing with termination
   3. Transfer
   4. Follow-up
ASSIGNMENT VI: SOCIAL WORK VOCABULARY

This assignment is worth 50 points. Attached is a list of 199 social work terms. **You are responsible for looking up the definitions.** After the sixth week of the semester you may be tested on these terms **at any time.** Tests will be done in class. Although you will only be tested on 50 of the terms all of them are fair game.

Most of these are terms you should already know as they come from content and areas of the curriculum that you have already completed. The terms include content from social policy, social research, human behavior, and generalist social work practice.
<table>
<thead>
<tr>
<th>SOCIAL WORK TERMS</th>
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<tr>
<td>1. Problem Solving Casework</td>
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<td>2. Public Assistance</td>
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<td>3. Systems Theories</td>
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<td>4. Assessment</td>
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<td>21. Dual Relationships</td>
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<td>25. Activity Group</td>
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<td>26. Acute</td>
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<td>27. Jane Addams</td>
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<td>28. Adolescence</td>
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<td>30. Advocacy</td>
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<td>31. Affect</td>
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<td>32. Saul Alinsky</td>
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<td>33. Mary Richmond</td>
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<td>34. Almshouse</td>
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<td>35. Alturism</td>
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<td>36. Analysis of Variance</td>
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<td>37. Applied Research</td>
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<td>41. Block Grant</td>
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<td>42. Bonding</td>
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177. Social History
178. Social Insurance
179. Social Planning
180. Social Security Act
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184. Sunset Laws
185. Sunshine Laws
186. Support System
187. Systems Theories
188. Tactics
189. Target System
190. Termination
191. Third Party Payment
192. Transfer Payments
193. Uncle Tom
194. Values
195. Variable
196. Vendor
197. WASP
198. War on Poverty
Bibliography


International Federation of Social Workers (IFSW) http://www.ifsw.org/


