Instructor: Dr. Gina Fe G. Causin  
Course Time & Location: TR: 2:00-3:15 pm; 126 EDAN

Office: 106A HMSN  
Office Hours: M: 11:30 pm-1:30 pm; TR: 12:00 pm-1:30 pm or by appointment

Office Phone: (936) 468-1411  
Credits: 3 credit hours

Other Contact Information: 4502  
Email: causingf@sfasu.edu via D2L (preferred)

Prerequisites: None.

I. Course Description:

Focus on the principles underlying operations in the vast hospitality industry. Concepts include residential and lodging operations, guest expectations, food, beverage, and maintenance services, promotions, budget control, personnel and security.

Course Justification:
This course will be taught 150 minutes per week for 15 weeks utilizing the face-to-face lecture platform and a 2-hour cumulative final exam in week 16. Students will have extensive assignments, quizzes, exams, final examination, innRoad front office simulation assignments, reflection paper, in-class activities and service learning for 6 hours each week for 15 weeks.

II. Intended Learning Outcomes/Goals/Objectives (Program/Student Learning Outcomes):
The complete listing of the standards associated with the PLOs, SLOs, assignments, and assessments are located on the PCOE website.

The mission of the College of Education is to prepare competent, successful, caring and enthusiastic professionals dedicated to responsible service, leadership, and continued professional and intellectual development. The goals of this course support the goals of the COE by:

- Preparing leaders in the hospitality and tourism field. As one of the largest industries in Texas, the hospitality industry needs competent and skilled leaders. The students will become familiar with managing lodging and front office operations in the course.

- Provide a variety of teaching venues incorporating the latest technologies to a range of diverse student interests, backgrounds, and aspirations. During this course each student will be exposed to a 700-room virtual University Hotel operation. They will be required to do exercises in room availability, basic reservation, intermediate reservations, advanced reservations, group reservations and travel agency reservation using innRoad Property Management System (PMS). My goal for this
exercise is for the students to be able to operate a PMS in the front office of a lodging facility.

 Collaborate with external partners to enhance students’ knowledge, skills, and dispositions, and to influence the ongoing exchange of ideas for mutual benefit. Outside resources will be utilized to enhance the curriculum of this course through the use of technology such as innRoad PMS, video and the world wide web.

 Engage in outreach services. Each student will have an opportunity to contribute to the hospitality field through optional extra credit outreach projects.

 Conduct research to advance knowledge and to contribute to the common good. This will be done through reading assignments, reflection papers and/or term papers.

**Hospitality Administration Program Learning Outcomes**

**PLO 1 – Resource Development:** The student will demonstrate the use of appropriate technology and sustainability in the hospitality industry.

**PLO 2 – Professional Behavior:** The student will exhibit the professional behavior (strong communication skills, a professional image, a good work ethic, and adequate preparation for employment in his/her specific discipline) expected in the field of Human Sciences and Hospitality.

**PLO 3 – Key Ratios:** The student will calculate, interpret and understand key ratios, financial statements and budgets, related to the hospitality industry.

**PLO 4 – Service Attitude:** The student will demonstrate a positive service attitude.

**Student Learning Outcomes**

1) Classify hotels in terms of their levels of service, ownership and affiliation.

2) Describe how hotels are organized and explain how functional areas within hotels are classified.

3) Discuss the sales dimension of the reservations process and identify the tools managers use to track and control reservations.

4) Explain important issues in developing and managing a security program.

5) Describe the process of creating and maintaining front office accounts.

6) Identify functions and procedures related to the check-out and settlement process.

7) Discuss typical cleaning responsibilities of the housekeeping department.

8) Apply the ratios and formulas managers use to forecast room availability.
9) Explain the concept of revenue management and discuss how managers can maximize revenue by using forecast information in capacity management, discount allocation, and duration control.

10) Evaluate a hotel property as to its RevPAR, ADR, occupancy, multiple occupancy, and budgeting procedures.

11) Identify the steps in effective hiring and orientation.

12) Operate a Property Management System (PMS) using innRoad program via a virtual hotel operation.

13) Work the technology used for the Front Office Operation.

**This course aligns with the following TEA Educator Standards:**

- **Standard I:** 1.1k, 1.2k, 1.3k, 1.4k, 1.1s, 1.2s, 1.4s, 1.5s, 1.8s, 1.9s, 1.11s, 1.12s, 1.13s, 1.14s, 1.15s, 1.19s, 1.20s, 1.11s, 1.12s, 1.13s, 1.14s, 1.15s, 1.19s, 1.20s
- **Standard II:** 2.3k, 2.4k, 2.5k, 2.6k, 2.2s, 2.8, 2.9, 2.13s, 2.16s, 2.23s
- **Standard III:** 3.4k
- **Standard IV:** 4.6k, 4.7k, 4.8k, 4.10k, 4.11k, 4.12k, 4.13k, 4.2s, 4.9s, 4.15s
- **Standard V:** 5.1k, 5.2k, 5.3k, 5.4k, 5.5k, 5.6k, 5.7k, 5.8k, 5.9k, 5.10k, 5.1s, 5.2s, 5.3s, 5.4s, 5.5s, 5.6s, 5.7s, 5.8s, 5.9s, 5.10s, 5.11s
- **Standard VI:** 6.1k, 6.2k, 6.3k, 6.8k, 6.9k, 6.10k, 6.11k, 6.12k, 6.1s, 6.2s, 6.3s, 6.4s, 6.5s, 6.6s, 6.12s
- **Standard VIII:** 8.11k

**III. Course Assignments, Activities, Instructional Strategies, use of Technology:**

**Instructional Strategies:**
This course will be utilizing Brightspace by Desire2Learn (D2L), for posting of grades, posting of lecture notes, PowerPoint slides, assignments, quizzes and examination. This syllabus is your main source for information about due dates, assignments, teaching modules, and textbook assignments.

**Brightspace by Desire2Learn**
Brightspace by D2L will be used to post grades, to post notes and assignments, and to make any announcements/notifications. Your success in this course will depend upon your ability to check Brightspace by D2L regularly for any updates and announcements.

**innRoad Property Management System (PMS) Exercises and Assignments**
innRoad is a real-life web-based property management system that is used by hundreds of hotels across the United States. Students will be given access to the full working innRoad system for one semester (One semester subscription is $14.99 per student). In order to subscribe, please, go to the web site www.innRoadUniversity.com and click on the Buy button. Please note that it will take some time to issue your log in and password. In order to ensure a timely access, students are required to subscribe to innRoad after the Drop/Add day. Please let the instructor know if you have any difficulties with innRoad subscription.
Throughout the semester you will complete several innRoad assignments. These assignments will ask you to act as a front desk agent at a hotel. You will create your own reservations, check guests in, post and settle charges, and many more. More details about innRoad log-in will be provided by your instructor via the e-learning management system. If you have any questions, please contact your instructor, or support of the innRoad University Program at support@innRoadUniversity.com

innRoad is a web-based property management system for students in Hospitality and Tourism schools. For this class, the students will have access to the 700-room virtual hotel called University Hotel and they will experience working in the Front Office using innRoad PMS. Students will be given an access to the full working innRoad system for 5 months. Students must provide by email (via D2L) their preferred email to the professor in order to create their innRoad log-in and password. All log-in instructions will be provided by the professor. It is a must that the students should do the Step-by-Step Exercises before they complete the assignments. The exercises will help the students familiarize the system and it will be easy for them to do the assignments. For example, the students should do Exercise 1: Room Availability first before completing Assignment 1: Room Availability. There will be 10 innRoad assignments and they will be posted on Canvas website at www.innRoadUniversity.com or in D2L under Assignments. All innRoad Assignments documents must be submitted in the Brightspace by D2L Dropbox.

The assignments increase in difficulty like a snowball. Exercises come with step by step instructions. They are for students to learn the system. Assignments are an assessment instrument. They mirror the exercises. If students successfully completed an exercise, they will be able to do the corresponding assignment. Here is the link to:
Exercises http://www.innroaduniversity.com/for-students/exercises/
Assignments http://www.innroaduniversity.com/for-students/assignments/

IV. Evaluation and Assessments (Grading):

Attendance/Participation (200 points): 
Attendance is expected and roll will be taken at any time during class. Attendance is important to your learning and to the learning of the others in the class. The professor will call the roll and students are required to sign the sign-up sheet provided. In case a sign-up sheet is not available, students are required to write their names in a piece of paper and the professor will count that as attendance.

A student who misses class for six (6) meetings will get zero (0) for attendance points. Note: A valid excuse is sickness (verified by a physician), death in the immediate family (must be verified), or on a case-by-case basis. Any absence other than university-approved absence will result in the loss of attendance points. It is in the best interest of the student to notify the professor of any unforeseen circumstances that would cause the student to miss class as soon as possible. Every time a student misses a class, the student will miss the attendance points for the class. There is no make-up for miss attendance points.

It is not enough to merely attend class, but participation in class activities, projects, and discussions are required. Participation is expected of all students in this class. And, it is expected to be active, enthusiastic, regular, intelligent, and with a highly visible role by the student. This is a major course which will require you to get-involved, analyze cases, work in
small groups, regularly challenge others around you, and constructively make event operations “come to life.” Everyone is expected to pull his or her weight in terms of class participation. Excessive absences, lack of participation in class, lack of regular contribution to in-class discussions based on readings in advance, etc. will all negatively affect your participation grade.

Getting to class on time is also important for a positive classroom environment. Please note that disruptive behavior, tardiness, tone and positive/negative comments will be a component of your attendance/participation grade. It is not enough to “come to class”- be involved and help yourself and others to learn.

**innRoad Assignments (200 points)**
innRoad assignments instructions are posted in Brightspace by D2L. There will be 10 innRoad assignments and they will be posted on Canvas website at www.innRoadUniversity.com or in Brightspace by D2L under Assignments. All innRoad Assignments documents must be submitted in the Brightspace by D2L Dropbox Here is the link to:

**Chapter Quizzes (150 points)**
Throughout the semester you will be given chapter quizzes to complete every week. Chapter quizzes served as exam reviews, so it is imperative that you complete this to help you be successful for your major exams. They will be available online via D2L and noted on the class calendar. Quizzes must be submitted via Brightspace by D2L no later than 11:30 pm on the assigned dates. THERE ARE NO MAKEUPS ON MISSED QUIZZES. Chapter quizzes are worth 150 points. It is your responsibility to keep up with the flow of the course. The professor expects the students to sign in for the class regularly.

**Class Activities/Assignments (100)**
The details of this requirement will be discuss in the class.

**Reflection Paper (50 points)**
The details of this assignment will be posted in Brightspace by D2L.

**Service Learning Component (50 points)**
To prepare competent professionals for a global society, the faculty of the hospitality program had implemented a service learning component across multiple courses. Students are required to sign up for APPROVED events outside of class time to fulfill this component. Hours will be documented by both the student and the approved site supervisor. Failure to complete six hours of service learning will result in no points awarded. This is an “all or nothing” assignment.

Students must document all the hours that they have completed, verified and signed by the supervisor using the log sheet provided by the professor in D2L. Once the students have completed 6 hours of service learning activities, scan the completed log sheet and submit it to D2L Dropbox.

Additional information will be given in class for specific event times and dates. This service learning opportunity will expose students to the important cross-cutting themes within the
Body of Knowledge of Human Sciences. These themes include: communication skills, critical thinking, diversity, global perspectives, professionalism, independence and community development.

Exams (3 @ 50 points each, 1 Final exam worth 100 points)
The exams will cover the material in your textbook as well as information that have been presented online. They are designed to gauge your progress toward mastering the assigned material. The exams are worth a total of 250 points. NO MAKEUP EXAMS WILL BE GIVEN. It is a must that students will complete the chapter quizzes because these served as reviews for the exams.

NOTE: Tutors are available for assistance through academic Assistance and Resource Center (AARC) located in the Steen Library.

Netiquette: All work, including emails, assignments, and discussion boards must abide by “netiquette” rules. Professional and appropriate language, grammar, spelling and syntax must be used in all communications. Be respectful to your classmates and professor. Do not use “IM-style” writing at ANYTIME. Grades will reflect your level of professionalism.

ALL e-mails must contain grammar, spelling, and sentence structure. No ALL CAPS, run-on sentences, texting-type or IM-type of writing will be accepted. Improper e-mails will be returned, unanswered. This is a university-level course and students must use professional emails in preparation for future management positions.

Grading Requirements

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<thead>
<tr>
<th></th>
<th>Points</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Quizzes (15 Chapter Quizzes @ 10 pts)</td>
<td>150 points</td>
<td>15%</td>
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<tr>
<td>Three (3) Examinations @ 50 points each</td>
<td>150 points</td>
<td>15%</td>
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<tr>
<td>Final Examination</td>
<td>100 points</td>
<td>10%</td>
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<tr>
<td>Inn Road Assignments – 10 @ 20 pts each</td>
<td>200 points</td>
<td>20%</td>
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<tr>
<td>Attendance</td>
<td>200 points</td>
<td>20%</td>
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<tr>
<td>Class Activities/Assignments</td>
<td>100 points</td>
<td>10%</td>
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<tr>
<td>Reflection Paper – 2 @ 25</td>
<td>50 points</td>
<td>5%</td>
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<tr>
<td>Service Learning Component</td>
<td>50 points</td>
<td>5%</td>
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<tr>
<td><strong>TOTAL POINTS</strong></td>
<td><strong>1000 points</strong></td>
<td><strong>100%</strong></td>
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Grade Distribution

A = 900-1000 points  
B = 800-899 points  
C = 700-799 points  
D = 600-699 points  
F = 599 and below
There are enough assignment and quiz points to GREATLY impact your grade. The grade you receive is the grade you will have earned. **This is a university course and will be graded as such.**

Guidelines for Evaluating Students in the Hospitality Administration Program

**What is an “A” Student?**

- Consistently goes above and beyond what is required in the experience
- Displays initiative
- Looks up information on own before asking questions of staff
- Contributes meaningfully to the faculty
- ACTS enthusiastic, even if he/she does not feel that way at the time
- Is open to criticism without getting defensive
- Does not like a “know it all”
- Displays maturity
- Is proactive – does not wait to be told to do everything; takes care of things before they become problems.
- Has good verbal and written communication skills
- Is willing to risk failure in order to learn something new
- Displays common sense
- Has strong “people skills”
- Is flexible
- Stays until the job is done – is NOT a “clock watcher”

Every student should not expect an “A”! It is the people who display the above characteristics, AS WELL AS HAVING SOUND TECHNICAL ABILITY AND THE THEORETICAL KNOWLEDGE who receives the “excellent” grade.

- A grade of “B” or “C” should not be perceived as failure.
- A grade of “B” means “good” and a grade of “C” means “average”. Not everyone is an “outstanding” student.
- A grade of “D” or “F” is appropriate when a student does not perform, does not know basic information or display basic skills, or if a student has a “real” attitude problem.

V. Tentative Course Outline/Calendar: **Note:** *Changes in the course outline are possible with the discretion of the professor.*

<table>
<thead>
<tr>
<th>DAYS</th>
<th>TOPICS</th>
<th>ASSIGNMENTS AND DUE DATES</th>
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<tbody>
<tr>
<td>Tuesday</td>
<td>Course Introduction; Getting Started; Syllabus, Course</td>
<td>Read Chapter 1!</td>
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<tr>
<td>Aug 27</td>
<td>Expectations; Speed Meeting</td>
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<tr>
<td>Thursday</td>
<td>Chapter 1: Overview of the Hotel Industry</td>
<td>Chapter 1 Quiz due Aug 30; 11:30 pm in Brightspace by D2L</td>
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<td>Aug 29</td>
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<td>Read Chapter 2!</td>
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<tr>
<td>Date</td>
<td>Topic</td>
<td>Notes</td>
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<tr>
<td>Tuesday Sept 03</td>
<td>Chapter 2: The Guest Service Imperative</td>
<td>Chapter 2 Quiz due Sept 4; 11:30 pm in Brightspace by D2L</td>
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<td>Sept 04; 11am-2pm; BPSC Grand Ballroom: Part-time Job; Volunteer &amp; Internship Expo</td>
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<td>Read Chapter 3!</td>
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<td>Thursday Sept 05</td>
<td>Chapter 3: The Hotel General Manager</td>
<td>Chapter 3 Quiz due Sept 6; 11:30 pm in Brightspace by D2L</td>
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<td>Read Chapter 4!</td>
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<td>Tuesday Sept 07 &amp; Thursday Sept 12</td>
<td>Faculty Engagement, IMEX America Convention, Sands Expo, Las Vegas, NV: Dr. Causin will travel with HADM students to attend this event.</td>
<td>Out-of-Class Assignment: Research Hilton and Uber Partnership and submit your analysis on Sept 12; 2-3:15 pm in the Brightspace by D2L Dropbox</td>
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<tr>
<td>Tuesday Sept 17</td>
<td>Chapter 4: General Managers are Leaders</td>
<td>Chapter 4 Quiz due Sept 20; 11:30 pm in Brightspace D2L</td>
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<td>Read Chapter 5!</td>
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<tr>
<td>Thursday Sept 19</td>
<td>Chapter 5: Human Resources</td>
<td>Chapter 5 Quiz due Sep 20; 11:30 pm in Brightspace by D2L</td>
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<tr>
<td>Tuesday Sept 24</td>
<td><strong>Exam 1 – Covers Chapters 1-5</strong></td>
<td><strong>Exam 1 – Covers Chapters 1-5</strong></td>
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<tr>
<td>Thursday Sept 26</td>
<td><em>Introduction to innRoad University Room Availability; use the Worksheet</em></td>
<td>innRoad Assignment 1 due Sept 27; 11:30 pm in Brightspace by D2L.</td>
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<td>Sep 27; 9-11:30am; BPSC Grand Ballroom: STEM Career &amp; Internship Expo!</td>
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<td>Read Chapter 6!</td>
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<td>Tuesday Oct 1</td>
<td>Chapter 6: Accounting innRoad Exercise #2 innRoad Assignment 2: Basic Reservation</td>
<td>Chapter 6 Quiz Oct 4; 11:30 pm in Brightspace by D2L</td>
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<td>innRoad Assignment 2 due Oct 4; 11:30 pm in Brightspace by D2L</td>
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<td>Read Chapter 7!</td>
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<td>Thursday Oct 3</td>
<td>Chapter 7: Revenue Management</td>
<td>Chapter 7 Quiz due Oct 4; 11:30 pm in Brightspace by D2L</td>
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<td>Read Chapter 8!</td>
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<td>Tuesday Oct 8</td>
<td>Chapter 8: Sales and Marketing innRoad Exercise #3 innRoad Assignment 3: Intermediate Reservation Part I</td>
<td>Chapter 8 Quiz due Oct 11; 11:30 pm in Brightspace by D2L</td>
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<td>innRoad Assignment 3 due Oct 11; 11:30 pm in D2L</td>
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<td>Read Chapter 9!</td>
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<td>Date</td>
<td>Chapter 9: The Front Office</td>
<td>Chapter 9 Quiz due Oct 11; 11:30 pm in Brightspace by D2L</td>
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<td>Thursday Oct 10</td>
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<td>Read Chapter 10!</td>
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<td>Tuesday Oct 15</td>
<td>Chapter 10: Housekeeping</td>
<td>Chapter 10 Quiz due Oct 18; 11:30 pm in Brightspace by D2L</td>
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<td>innRoad Exercise #4</td>
<td>innRoad Assignment 4 due Oct 18; 11:30 pm in Brightspace by D2L</td>
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<td>innRoad Assignment 4: Intermediate Reservation Part II</td>
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<td>Thursday Oct 17</td>
<td>Chapter 10: Housekeeping</td>
<td>innRoad Assignment 5 due Oct 18; 11:30 pm in Brightspace by D2L</td>
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<td>innRoad Exercise #5</td>
<td>Read Chapter 11!</td>
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<td></td>
<td>innRoad Assignment 5: Advanced Reservation part I</td>
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<td>Tuesday Oct 22</td>
<td><strong>Exam 2 – Covers Chapters 6-10</strong></td>
<td><strong>Exam 2 – Covers Chapters 6-10</strong></td>
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<td>Thursday Oct 24</td>
<td>Chapter 11: Food and Beverage</td>
<td>Chapter 11 Quiz due Oct 25; 11:30 pm in D2L</td>
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<td>innRoad Assignment 6: Advanced Reservation Part II</td>
<td>innRoad Assignment 6 due Oct 25; 11:30 pm in Brightspace by D2L</td>
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<td>Read Chapter 12!</td>
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<td>Tuesday Oct 29</td>
<td>Chapter 12: Property Operation and Maintenance</td>
<td>Chapter 12 Quiz due Nov 1; 11:30 pm in Brightspace by D2L</td>
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<td>innRoad Assignment 7: Group Reservation</td>
<td>innRoad Assignment 7 due Nov 1; 11:30 in Brightspace by D2L.</td>
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<td>Read Chapter 13!</td>
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<td>Thursday Oct 31</td>
<td>Chapter 13: Personal Safety and Property Security</td>
<td>Chapter 13 Quiz due Nov 1; 11:30 pm in Brightspace by D2L</td>
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<td>Read Chapter 14!</td>
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<td>Tuesday Nov 5</td>
<td>Dr. Causin presents and moderates during the Hospitality Educators’ Association of Texas (HEAT) Conference; Glen Rose, Texas</td>
<td>Dr. Causin will lead a roundtable discussion at the conference.</td>
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<td>Out-of-Class Assignment: innRoad Assignment 8: Travel Agency Reservation</td>
<td>innRoad Assignment 8 due Nov 5; 11:30 pm in Brightspace by D2L</td>
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<td>Thursday Nov 7</td>
<td>Class field trip to a hotel in Nacogdoches. Hotel TBD.</td>
<td>Students write and submit a reflection paper and submit to Brightspace on 11/7/19; 11:30 pm</td>
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</table>
Tuesday Nov 12 & Thursday Nov 14

Chapter 14: Franchise Agreements and Management Contracts

innRoad Assignment 9: Housekeeping

Chapter 14 Quiz due Nov 15; 11:30 pm in Brightspace by D2L

innRoad Assignment 9 due Nov 15; 11:30 pm in Brightspace by D2L

Read Chapter 15!

Tuesday Nov 19

Chapter 15: Managing in the Global Hotel Industry

This lecture topic specifically addresses the influence of diversity within the overall focus of this course.

Chapter 15 Quiz due Nov 22; 11:30 pm in Brightspace by D2L

Thursday Nov 21

Exam 3 – Covers Chapters 11-15

Nov 25-29

THANKSGIVING HOLIDAY: NO CLASSES

Tuesday Dec 3

Class field trip to a hotel in Nacogdoches. Hotel TBD.

Reflection Paper Due on Dec 3; 11:30 pm in Brightspace by D2L Dropbox

Thursday Dec 5

innRoad Assignment 10: Analyzing Reports

Class Wrap-up

innRoad Assignment 10 due Dec 5; 11:30 pm in Brightspace by D2L.

Thursday Dec 12

1:00 pm – 3:00 pm: Final Exam – Comprehensive (BRIGHTSPACE)

VI. Readings (Required and recommended—including texts, websites, articles, etc.):

**innRoad Web-based Property Management System Subscription**

In order to open an innRoad account, please, visit [www.innRoadUniversity.com](http://www.innRoadUniversity.com). One semester subscription is $14.99 per student. You may also purchase the subscription from the SFA Barnes and Noble Bookstore. If you plan to use your financial aid to purchase, I suggest that you purchase it from the bookstore.

**Textbook**

Title: Hotel Operations Management, 3rd edition
Authors: David K. Hayes, Jack D. Ninemeier, and Allisha A. Miller
Publisher: Pearson Education, Inc.; Year: 2017

VII. Course Evaluations:

“Near the conclusion of each semester, students in the Perkins College of Education electronically evaluate courses taken within the PCOE. Evaluation data is used for a variety of important purposes including:

1. Course and program improvement, planning, and accreditation;
2. Instruction evaluation purposes; and
3. Making decisions on faculty tenure, promotion, pay, and retention.
As you evaluate this course, please be thoughtful, thorough, and accurate in completing the evaluation. Please know that the PCOE faculty is committed to excellence in teaching and continued improvement. Therefore, your response is critical!

In the Perkins College of Education, the course evaluation process has been simplified and is completed electronically through MySFA. Although the instructor will be able to view the names of students who complete the survey, all ratings and comments are confidential and anonymous, and will not be available to the instructor until after final grades are posted.

VIII. Student Ethics and Other Policy Information: Found at http://www.sfasu.edu/policies/

Class Attendance and Excused Absence: Policy 6.7
Regular, punctual attendance, documented participation, and, if indicated in the syllabus, submission of completed assignments are expected at all classes, laboratories, and other activities for which the student is registered. Based on university policy, failure of students to adhere to these requirements shall influence the course grade, financial assistance, and/or enrollment status. The instructor shall maintain an accurate record of each student’s attendance and participation as well as note this information in required reports (including the first 12-day attendance report) and in determining final grades. Students may be excused from attendance for reasons such as health, family emergencies, or student participation in approved university-sponsored events. However, students are responsible for notifying their instructors in advance, when possible, for excusable absences. Whether absences are excused or unexcused, a student is still responsible for all course content and assignments. Students with accepted excuses may be permitted to make up work for up to three weeks of absences during a semester or one week of a summer term, depending on the nature of the missed work. Make-up work must be completed as soon as possible after returning from an absence.

Academic Accommodation for Students with Disabilities: Policy 6.1 and 6.6
To obtain disability related accommodations, alternate formats and/or auxiliary aids, students with disabilities must contact the Office of Disability Services (ODS), Human Services Building, and Room 325, 936-468-3004 as early as possible in the semester. Once verified, ODS will notify the course instructor and outline the accommodation and/or auxiliary aids to be provided. Failure to request services in a timely manner may delay your accommodations. For additional information, go to http://www.sfasu.edu/disabilityservices/

Student Academic Dishonesty: Policy 4.1
Abiding by university policy on academic integrity is a responsibility of all university faculty and students. Faculty members must promote the components of academic integrity in their instruction, and course syllabi are required to provide information about penalties for cheating and plagiarism, as well as the appeal process.

Definition of Academic Dishonesty
Academic dishonesty includes both cheating and plagiarism. Cheating includes, but is not limited to:
- using or attempting to use unauthorized materials on any class assignment or exam;
- falsifying or inventing of any information, including citations, on an assignment;
- helping or attempting to help another in an act of cheating or plagiarism.
Plagiarism is presenting the words or ideas of another person as if they were one’s own. Examples of plagiarism include, but are not limited to:

- submitting an assignment as one’s own work when it is at least partly the work of another person;
- submitting a work that has been purchased or otherwise obtained from the Internet or another source;
- incorporating the words or ideas of an author into one’s paper or presentation without giving the author credit.

**Penalties for Academic Dishonesty**
Penalties may include, but are not limited to, reprimand, no credit for the assignment or exam, re-submission of the work, make-up exam, failure of the course, or expulsion from the university.

**Student Appeals**
A student who wishes to appeal decisions related to academic dishonesty should follow procedures outlined in Academic Appeals by Students (6.3).

**Withheld Grades: Policy 5.5**
At the discretion of the instructor of record and with the approval of the academic unit head, a grade of WH will be assigned only if the student cannot complete the course work because of unavoidable circumstances. Students must complete the work within one calendar year from the end of the semester in which they receive a WH, or the grade automatically becomes an F, except as allowed through policy [i.e., Active Military Service (6.14)]. If students register for the same course in future semesters, the WH will automatically become an F and will be counted as a repeated course for the purpose of computing the grade point average.

**Student Code of Conduct: Policy 10.4**
Classroom behavior should not interfere with the instructor’s ability to conduct the class or the ability of other students to learn from the instructional program. Unacceptable or disruptive behavior will not be tolerated. Students who disrupt the learning environment may be asked to leave class and may be subject to judicial, academic or other penalties. This policy applies to all instructional forums, including electronic, classroom, labs, discussion groups, field trips, etc. The instructor shall have full discretion over what behavior is appropriate/inappropriate in the classroom. Students who do not attend class regularly or who perform poorly on class projects/exams may be referred to the iCare: Early Alert Program at SFA. Information regarding the iCare program is found at [http://www.sfasu.edu/judicial/earlyalert.asp](http://www.sfasu.edu/judicial/earlyalert.asp) or call the office at 936-468-2703.

**Additional Information:**

**Code of Ethics for the Texas Educator:**
The Texas educator shall comply with standard practices and ethical conduct toward students, professional colleagues, school officials, parents, and members of the community and shall safeguard academic freedom. The Texas educator, in maintaining the dignity of the profession, shall respect and obey the law, demonstrate personal integrity, and exemplify honesty and good moral character. The Texas educator, in exemplifying ethical relations with colleagues, shall
extend just and equitable treatment to all members of the profession. The Texas educator, in accepting a position of public trust, shall measure success by the progress of each student toward realization of his or her potential as an effective citizen. The Texas educator, in fulfilling responsibilities in the community, shall cooperate with parents and others to improve the public schools of the community. This chapter shall apply to educators and candidates for certification.


To complete Certification/Licensing Requirements in Texas related to public education and other professional settings, you will be required to:

1. Candidates must undergo a criminal history background check prior to clinical teaching and prior to employment as an educator. The public school campuses are responsible for completing the criminal background check. A person who is enrolled or planning to enroll in a State Board for Educator Certification-approved educator preparation program or planning to take a certification examination may request a preliminary criminal history evaluation letter regarding the person’s potential ineligibility for certification due to a conviction or deferred adjudication for a felony or misdemeanor offense.

A Preliminary Criminal History Evaluation is a non-mandatory, non-binding evaluation of an individual’s self-reported criminal history. In addition, the agency obtains your name-based Texas criminal history information. The service is provided to the requestor for a non-refundable fee. The requestor will receive an evaluation letter by email from agency staff advising of potential ineligibility for educator certification.

You are eligible to request a Preliminary Criminal History Evaluation if:

- You enrolled or planning to enroll in an educator preparation program or
- You are planning to take a certification exam for initial educator certification, and
- You have reason to believe that you may be ineligible for educator certification due to a conviction or deferred adjudication for a felony or misdemeanor offense.

You are not eligible for a preliminary evaluation of your criminal history if you do not have a conviction or deferred adjudication for a felony or misdemeanor offense.

In addition, you must complete the fingerprinting process when you apply for certification. Participation in the evaluation does not preclude you from submitting to a national criminal history review at the time you apply for your educator certification. Your criminal history will be reviewed and you may be subject to an investigation based on that criminal history, including any information you failed to submit for evaluation.

Additional information can be found at https://tea.texas.gov/Texas_Educators/Investigations/Preliminary_Criminal_History_Evaluation-FAQs/.
2. Provide one of the following primary ID documents: passport, driver’s license, state or providence ID cards, a national ID card, or military ID card to take the TEExEx exams (additional information available at www.texes.ets.org/registrationBulletin/ <http://www.texes.ets.org/registrationBulletin/>). YOU must provide legal documentation to be allowed to take these mandated examinations that are related to certification/licensing requirements in Texas. If you do not have legal documentation, you may want to reconsider your major while at SFASU.

3. Successfully complete state mandated a fingerprint background check. If you have a history of criminal activity, you may want to reconsider your major while at SFASU.

For further information concerning this matter, contact Katie Snyder Martin at 936-468-1740 or snyderke1@sfasu.edu.

IX. Other Relevant Course Information:

University Policies and Information---This class will adhere to all applicable university policies. Students should read and be familiar with policies in the General Bulletin.

Course Participation/Attendance---Attendance (logging in to Brightspace by D2L regularly) is critical for success in a hybrid/online course. Students are expected to login to Brightspace by D2L frequently to participate in course activities and receive course announcements and/or email. Do not wait until the deadline to submit course activities…if students experience any difficulty, waiting until the last minute to submit the assignment could result in a missed deadline and a grade of “0” for the assignment. All assignments must be submitted as directed in the course syllabus, whether during class (F2F) or in the Brightspace by D2L Dropbox. It is the student’s responsibility to check the Brightspace by D2L course for any announcements regarding necessary changes in due dates, assignment instructions/updates, class meetings, etc. Please do not wait until the last minute to ask questions about assignments that are due…emailing the instructor questions about an assignment at 8:00 pm for an 11:30 pm deadline will not result in having your questions answered. Self-discipline is a requirement and critical for success in an online/hybrid course. Students in an online course should take the initiative to check the course calendar regularly for due dates and should always email the instructor if there are any personal issues that are affecting course participation. Students experiencing technical difficulty should contact SFA’s Office of Instructional Technology (OIT) immediately at 468-1919…computer issues are not an excuse for the failure to submit course assignments and activities, especially when you have a large window of time to complete them.

Assignments---To receive points for an assignment, it must be submitted AS INSTRUCTED, through the Brightspace by D2L Dropbox or in class. To receive credit, any work must have the student name prominently displayed on the first page, or if in a folder or notebook, on the outside as well. Any work submitted to the professor for grading must be neat and professional. Late work will automatically be penalized 5 points, even if it is only minutes late. It is your responsibility to submit your assignments on time. MISSING WORK SUBMITTED MORE THAN ONE WEEK AFTER ITS DUE DATE OR DURING DEAD WEEK WILL ONLY BE ELIGIBLE FOR HALF CREDIT. ABSOLUTELY NO STUDENT WORK WILL BE ACCEPTED AFTER THE LAST SCHEDULED MEETING TIME. In other words…no work may be submitted during finals exam week or thereafter.
**Exams**---Students are expected to be on-time to begin each exam. Those arriving late will not be granted additional exam-taking time. Those arriving after any other students have completed the exam and left the room will not be allowed to take the exam and will receive zero points for the exam. To begin the exam and during the exam period, the student work area must be cleared of all materials except the scantron answer sheet and/or instructor provided answer sheet and pencil or pen. All books and papers must be closed and stored out of sight beneath the seat or table. Cell phones must be turned off and stored out of sight during exams. No caps or sunglasses should be worn during exams. No electronic listening devices of any kind may be used during exams. Students may not leave the room then return again to finish an exam. If a student must leave the room, the exam must be turned in prior to exiting. Students must read and follow directions in filling in the scantron answer sheet correctly. Failure to fill out the form correctly may result in a penalty of up to 10 points. *For exams taken electronically in D2L*---you must complete the exam/quiz during the time which it is available in D2L. Please note that all exams/quizzes in D2L are timed and once the time expires, you will not be allowed to finish the exam or make any changes. Once the exam/quiz closes, you will no longer have access to it. *If you fail to complete the exam during that window of time, you will receive a “0” for the exam/quiz grade.*

**Missing an Exam**---According to university policy, serious personal illness or death in one’s immediate family are acceptable reasons for an exam to be missed. *Zero points will be recorded for an exam when missed for unacceptable reasons.* When an acceptable reason arises, to receive points, the student must notify the instructor PRIOR TO THE EXAM and provide written documentation/proof for the reason upon returning to class. Only if these two requirements are met, the grade earned on the final exam will be counted twice to replace the missed exam grade. This procedure applies to missing one exam only. All students must take the final exam at the official university-scheduled final exam time. Any requests for other times for the final exam must be for legitimate reason and must be submitted in writing at least two weeks in advance to allow approval through appropriate university channels. *NO MAKE-UP UNIT EXAMS ARE OFFERED.* Any extenuating circumstances must be discussed individually with the instructor during office hours or by appointment.

**Use of Electronics (Cell Phones, Laptops, Tablets)**---Cell phone use is not allowed during class or exam time, unless otherwise instructed. Cell phones must be turned off and stored out of sight when class begins and remain off and out of sight until class is dismiss at each class meeting. Cell phones are a distraction to the instructor and to other students in the course...please be mindful of that! Laptops and tablets may be used in class for class purposes ONLY, except during exams. There may be times during which you are instructed to utilize laptops or tablets for in-class activities in order to enrich learning. However, the instructor has the right to ban computers for the remainder of the semester in the class if students are observed during any class meeting to be using devices for inappropriate purposes unrelated to class.

**Honors Contracts**---Any requests for honors contracts must be presented to the instructor, discussed, approved and submitted to the Honors office before the end of the third week of classes.